## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

## Patent Application

Applicant(s): J.L. Hellerstein et al. Docket No.: YOR920010334US1

Serial No.: 09/896,254 Filing Date: June 29, 2001 Group: 3692

Examiner: Nga B. Nguyen

Title: Automated Service Level Management

In Financial Terms

## AMENDMENT AFTER FINAL REJECTION UNDER 37 CFR 1.116

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the outstanding final Office Action dated August 21, 2007, Applicants submit herewith the following Amendment for entry in the above-identified application: